

**AMENDMENTS TO THE CLAIMS**

This listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

1. (Original) A method for bookmarking a voicemail message, the method comprising:
  - (a) playing back a voicemail message; then
  - (b) receiving a bookmark request during the playing back of the voicemail message, wherein the bookmark request includes a timing offset value that defines a period of time preceding a point in the voicemail message at which the bookmark request was received; then
  - (c) receiving a request for playing back the voicemail message; and then
  - (d) instead of playing back the voicemail message from a start of the voicemail message, playing back the voicemail message starting at the period of time preceding the point in the voicemail message at which the bookmark request was received.
2. (Original) The method of Claim 1, wherein the playing back of the voicemail message in (d) occurs without receiving a rewind command from a user.
3. (Original) The method of Claim 1, wherein the voicemail message is stored in a database, and wherein the method further comprises determining a memory location within the stored voicemail message based on the timing offset value.
4. (Original) The method of Claim 1, wherein (a)-(d) are performed by a service node.

5. (Original) A telecommunication system comprising:  
a switch; and  
a processor in communication with the switch and operative to:  
play back a voicemail message; then  
receive a bookmark request during the playing back of the voicemail  
message, wherein the bookmark request includes a timing offset value  
that defines a period of time preceding a point in the voicemail  
message at which the bookmark request was received; then  
receive a request for playing back the voicemail message; and then  
instead of playing back the voicemail message from a start of the voicemail  
message, play back the voicemail message starting at the period of  
time preceding the point in the voicemail message at which the  
bookmark request was received.
6. (Original) The telecommunication system of Claim 5, wherein the processor is  
operative to play back the voicemail message starting at the period of time  
preceding the point in the voicemail message at which the bookmark request  
was received without receiving a rewind command from a user.
7. (Original) The telecommunication system of Claim 5 further comprising a  
voicemail database storing the voicemail message, wherein the voicemail  
database is in communication with the processor.
8. (Original) The telecommunication system of Claim 5, wherein the processor is  
part of a service node.

9. (Original) A computer-usable medium storing a computer program product comprising:  
means for playing back a voicemail message;  
means for receiving a bookmark request during the playing back of the voicemail message, wherein the bookmark request includes a timing offset value that defines a period of time preceding a point in the voicemail message at which the bookmark request was received;  
means for receiving a request for playing back the voicemail message; and  
means for, instead of playing back the voicemail message from a start of the voicemail message, playing back the voicemail message starting at the period of time preceding the point in the voicemail message at which the bookmark request was received.
10. (Original) The computer-usable medium of Claim 9, wherein the playing back of the voicemail message starting at the period of time preceding the point in the voicemail message at which the bookmark request was received occurs without receiving a rewind command from a user.
11. (Original) The computer-usable medium of Claim 9, wherein the voicemail message is stored in a database, and wherein the computer-usable medium further comprises means for determining a memory location within the stored voicemail message based on the timing offset value.
12. (Original) The computer-usable medium of Claim 9, wherein each of the means is stored on a service node.

Claims 13 to 24 (Canceled).